Declaring with Agility

Go on alert status if you think your business may experience an interruption.
There is no cost to going on alert status; it simply alerts the Agility team that your company may need a recovery.

- Email help@agilityrecovery.com or call 877-364-9393
- Begin working with a declare manager to process your alert and document your potential recovery needs

Declare after an interruption

- Reach back out to Agility by emailing help@agilityrecovery.com or calling 877-364-9393
- Your declare manager will coordinate a recovery planning call with Agility experts to begin fully mapping your recovery needs

Prepare backup power needs
All information must be confirmed prior to equipment being deployed. Agility recommends having an electrician perform a site survey to identify requirements.

- Perform a site survey with an electrician
    - If you have ReadyConnect, Agility will schedule the site survey
    - If you do not have ReadyConnect, you are responsible for contacting an electrician both for a site survey and to hook up a generator to your location
- Confirm the following:
    - Amperage
    - Voltage
    - Power source (delta/wye)
    - Feet of cable from position of generator to power input
    - Transfer switch (yes/no)
    - Whether you or Agility will provide refueling
- Establish a relationship with a local fuel vendor (if Agility is not providing refueling services)

Prepare mobile recovery needs

- Identify a recovery site; until a recovery site is identified, a recovery cannot take place
- Understand local and state permitting needs to place a mobile unit, restroom unit, etc. on site
- Define how many seats are needed and other general setup requirements (e.g., teller stations, workstations)
- Identify if shore power is available to connect to the mobile unit
- Determine if the mobile unit can tie into an existing structure for network connectivity
- Determine whether you will use your own technology or if Agility needs to provide
- Determine whether you will use your own furniture or if Agility needs to provide

Confirm costs and deploy equipment

- Approve recovery quote and ongoing recovery costs via Docusign document
- After signing, your event will officially transition from alert to declare status
- Equipment begins mobilizing to your site

Recover

- Agility will deliver and set up equipment
- Work with Agility to monitor the recovery until a normal course of business has resumed
- Coordinate with Agility to remove assets from your site after resumption of normal business operations

With an end-to-end solution, such as Agility Recovery, businesses can recover **4 times faster** than with no BCM solution.

The only integrated business continuity solution in the market that helps you **plan**, **train**, **test**, **alert**, and **recover** — all in one.